



DESIGN CENTER TEAMS

They are the team of individuals that work hand-in-hand with your clients to develop a fantastic new website for their business! Please note that Design Center packages are a premium service. Clients must purchase one of our Design Center packages in order for your clients to work with this team. If your clients have not purchased a Design Center package, then please do not expect this team to work with your client.

EXPECT THEM TO:

- Reach out to your client to welcome them to the service and set the stage for the process to follow
- Assign a dedicated Project Manager to work closely with your client to develop a website for their business they will be proud of
- Deploy a website that has met with all of the specifications provided by your client

DON'T EXPECT THEM TO:

- Travel to your client and work with them in person
- Provide Technical Support for your client(Please contact our Customer Care team for assistance)
- Develop a custom coded solution for your client(We have a different team that works on custom projects that exceed the scope of what the platform can support)
- Buy images for your client
- Write copy for your client
- Be available 24/7. Although we are open 24/7, this team does not work 24/7